



## **The Marriott:**

# **Great Service to Each Customer, Exceptional Service to the Community**

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In an effort to honor our jobsites and partners, we are fortunate to have developed a relationship with a company that has committed to nurturing a strong work ethic, leadership by example, and a service mentality throughout the entire company.

Leadership and a commitment to service start from the top. Mr. J.W. Marriott has led the Marriott for more than 50 years in its quest to be a leader in the hotel industry through strong customer service, but he also has strived to influence the lives of others in the communities the Marriott serve.

Mr. Marriott the recent awardee of the Community Foundation Civic Spirit Award was recognized for his commitment to positively influence the community. Urban Alliance is honored to be a part of Mr. Marriott's community, and is the recipient of over \$100,000 in contributions from his foundation. He is a large proponent of Urban Alliance's mission to provide DC's youth with the vital tools to become successful and productive citizens.



**Marriott Urban Alliance Interns at the Washington Marriott at Metro Center from lt to rt: Monica Green, Michelle Thomas, Demia Thomas, Shanesha Boyd, and Rome Williams.**



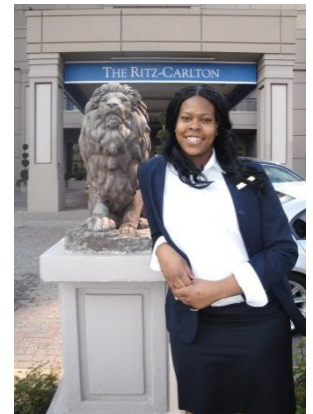
**lt to rt: Mr. J.W. Marriott and Mrs. Marriott**

More than 26 Interns to-date has participated in the Marriott experience for over 3 years; each Intern's experience is unique and inspirational. Michelle Thomas, a senior from Ballou Senior High School, is one such Intern; her experience at the Crystal City Marriott is nothing less than exceptional. She hopes to work for the Marriott after graduating high school.

Another Intern, Monica Green at the Ritz-Carlton at Pentagon City, has changed her intended major to Human Resources because of her positive experience with the HR department. The experiences of the current Interns serve as a microcosm to the impact that the Marriott has had on each Intern since 2007.

Some of the Interns have had the opportunity to intern the summer after their first year in college, while others have decided to redirect their career path toward working for the Marriott or in the hotel industry.

All the Marriott Interns, Urban Alliance staff, and Board Member Karen Leder have the opportunity to visit Mr. Marriott's office each year, learn about his core values, understand the hotel room design, and hear about other jobs that exist within the hotel field (law, fashion design, HR, fundraising, lobbying, business development, etc).



**Monica Green the Urban Alliance Intern at The Ritz Carlton at Pentagon City.**

We appreciate and are humbled by Mr. Marriott's contribution to Urban Alliance and our mission, and look forward to the continued relationship with the Marriott. Congratulation on being honored by the Community Foundation with the 2010 Civic Spirit Award.